Table 16.2 E-commerce site transaction time data

	Sample number	Sample range	Sample mean
	1	9.4	99.5
	2	11.2	102.6
	3	14.1	98.1
	4	9.9	101.4
	5	10.5	99.8
	6	9.6	98.4
	7	13.2	103.2
	8	17.8	102.2
	9	12.9	97.6
	10	13.8	98.4
Overall mean			**100.12**
Average range		**12.24**	